

gilesacademy

23 March 2020

Dear Students, Parents / Carers,

It has been a strange day in school today, but one that has been very busy planning all the work in advance for students so that education can continue in the best way possible.

It is fantastic to see that so many students are working hard on the projects / work being set by our staff.

We will run regular reports to check that all students are engaged with doing the work and to check that work is being set across all subjects and follow up as necessary to support any student that may look as if they are struggling accessing the work.

Please note that we are aware of a few problems with Show My Homework, which is all hosted off-site, and so is beyond our control.

We have had reports that it is slow and/or crashing, however this is down to the sheer number of users trying to connect.

All IT systems are currently under high pressure to cope with the number of users connecting, so all you can do in the short term is keep trying.

Hopefully, things will settle down and we will continue to monitor the situation.

Kind regards,



Katie Belcher
Deputy Headteacher



Juan Diaz
Deputy Headteacher